

Operational Actions		
Action	Timeframe	Update
Active engagement from staff when women are causing disturbances	On-going	Staff continue to intervene and support the women in our care when they are distressed or when causing a disturbance.
Consideration of relocation of women should the noise level be disturbing	On-going and being taken forward on case-by-case basis.	This continues to be an option, on a case-by-case basis.
Prioritisation of rooms 'inward' facing for women who are causing noise disturbances	On-going	
Re-deployment of experience staff from other Establishments	Complete/Ongoing	This exercise has now been marked as complete, however further considerations will be made if necessary.
Training and support for staff in intervening and supporting women causing disturbances	On-going	Again, we continue to use this intervention when possible.
Compendium of long-term operational considerations being compiled	On-going	In active development.

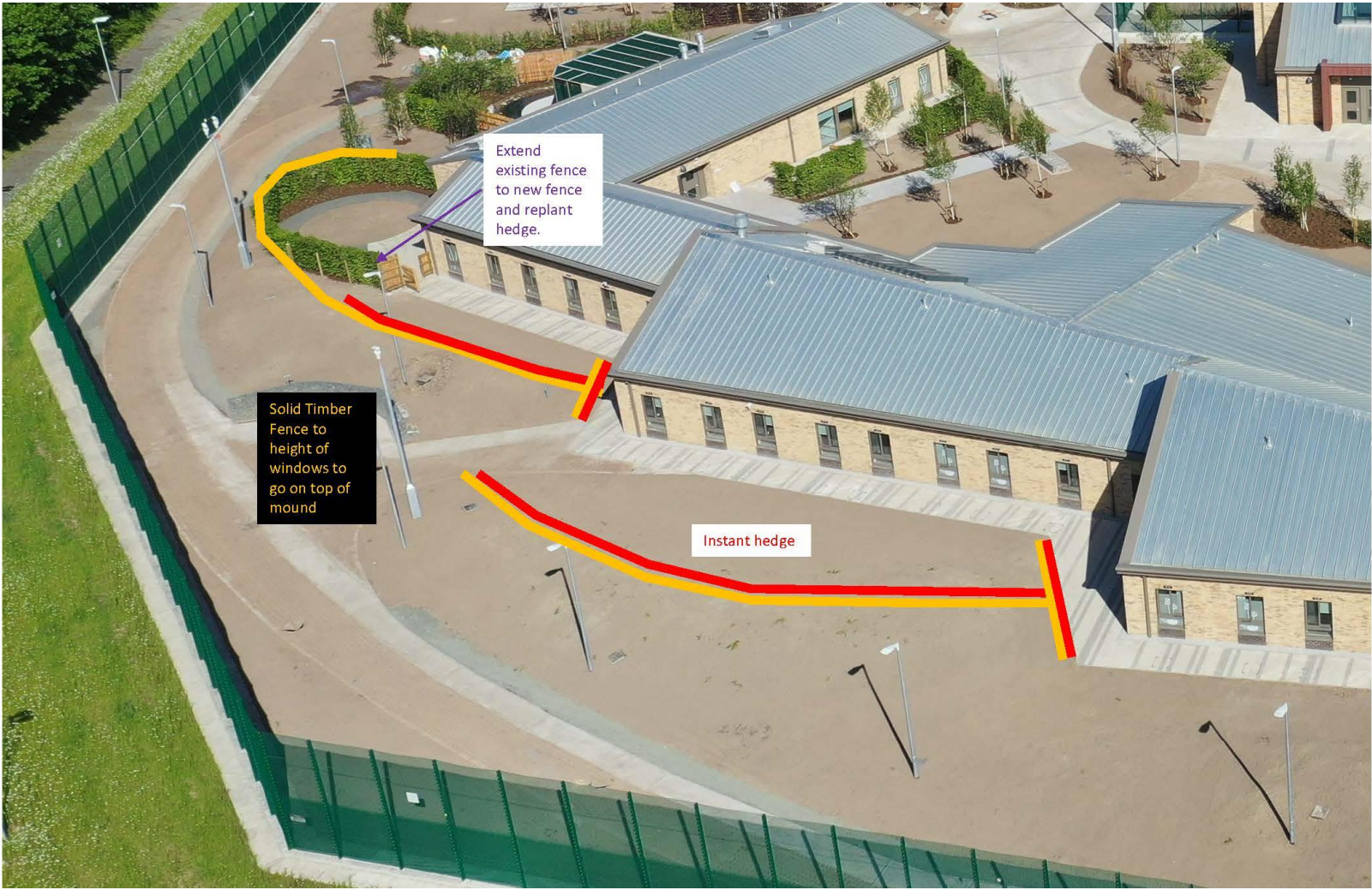
Improvements to the Physical Estates – all improvements will be continuously monitored for their effectiveness with additional measures sought and considered if required.		
Action	Timeframe	Update
Sheeting to be added to fence to remove ability to see through fence	Ordered and will be installed as soon as possible.	Completed.
Post and wire fence and hedging to provide additional aesthetic screening.	Commissioned and to be commenced at earliest opportunity.	Completed. See Image 3 below.
Additional landscaping internal to the establishment to absorb noise – this will include increasing the height of earth; and planting hedges.	Commissioned; planting will take place in spring.	Phase 1 landscape planning has begun internally within the establishment. Sound attenuation paneling is complete. See Image 1, 2 & 3 below.

Introducing forced ventilation to rooms to allow windows to be locked	Design has been commissioned; awaiting confirmation of timescales.	A design has been commissioned; we are awaiting confirmation of timescales.
Consideration of other parts of the facility to be recommissioned to allow more spaces for women to be housed.	Commissioned and we will provide further update.	This has now been commissioned, updates will be provided in due course.
Additional car parking for staff and visitors being created increasing capacity to +150 spaces	Additional spaces will be introduced on a phased basis dependant on access to parts of the site.	24 additional spaces are now live, additional spaces to follow.
Monitoring and Communication		
Action	Timeframe	Update
SPS to take advice from a professional acoustician on noise level and actions to reduce noise	Complete and actions recommended are included above. This included the recording of noise being taken and assessed by acoustician.	This is now complete and recommended actions have been included in above updates.
Ongoing monitoring of noise	SPS will take this forward on two fronts: <ul style="list-style-type: none"> • Staff will take written notes to detail disturbances. • We will, on a regular basis, instruct for formal noise recording as previously undertaken to provide on-going record. 	SPS will commission further third-party noise monitoring of the site following the commissioning of planned physical and operational changes.
Regular communication with neighbours	We are seeking to use a section of our website to provide regular updates to these actions, accessible to all, and will provide you with the web address in due course. Specific email address for neighbours to contact: HQEnquiries@prisons.gov.scot	Please note change of contact email address to HQEnquiries@prisons.gov.scot

IMAGE 1



IMAGE 2



Extend existing fence to new fence and replant hedge.

Solid Timber Fence to height of windows to go on top of mound

Instant hedge

IMAGE 3

