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| **Operational Actions** |  |
| **Action** | **Timeframe** | **Update** |
| Active engagement from staff when womenare causing disturbances | On-going | Staff continue to intervene and support the women in our care when they are distressed or when causing a disturbance. |
| Consideration of relocation of women shouldthe noise level be disturbing | On-going and being taken forward on case-by-case basis. | This continues to be an option, on a case-by-case basis. |
| Prioritisation of rooms ‘inward’ facing forwomen who are causing noise disturbances | On-going |  |
| Re-deployment of experience staff from other Establishments | Complete/Ongoing | This exercise has now been marked as complete, however further considerations will be made if necessary. |
| Training and support for staff in intervening and supporting women causing disturbances | On-going | Again, we continue to use this intervention when possible. |
| Compendium of long-term operational considerations being compiled | On-going | In active development. |

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| **Improvements to the Physical Estates – all improvements will be continuously monitored for their effectiveness with additional measures sought and considered if required.** |  |
| **Action** | **Timeframe** | **Update** |
| Sheeting to be added to fence to remove ability to see through fence | Ordered and will be installed as soon as possible. | Completed.  |
| Post and wire fence and hedging to provide additional aesthetic screening. | Commissioned and to be commenced at earliest opportunity. | Completed.See Image 3 below. |
| Additional landscaping internal to the establishment to absorb noise – thiswill include increasing the height of earth; and planting hedges. | Commissioned; planting will take place in spring. | Phase 1 landscape planning has begun internally within the establishment. Sound attenuation paneling is complete.See Image 1, 2 & 3 below. |
| Introducing forced ventilation to rooms to allow windows to locked | Design has been commissioned; awaiting confirmation of timescales. | Project viability has been assessed. Design and construction phase now being considered, and an indicative timeframe for the project being developed. |

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| Consideration of other parts of the facility tobe recommissioned to allow more spaces for women to be housed. | Commissioned and we will provide further update. |  Additional assessment now underway to assess options and determine the best way forward. |
| Additional car parking for staff and visitors being created increasing capacity to +150spaces | Additional spaces will be introduced on a phased basis dependent on access toparts of the site. | 124 parking spaces are available for use as of 3 December, with 34 additional spaces becoming available in the coming weeks. On street public parking in Castle Vale has also been upgraded providing additional spaces. |

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| **Monitoring and Communication** |  |
| **Action** | **Timeframe** | **Update** |
| SPS to take advice from a professional acoustician on noise level and actions to reduce noise | Complete and actions recommended are included above.This included the recording of noise being taken and assessed by acoustician. | This is now complete and recommended actions have been included in above updates. |
| Ongoing monitoring of noise | SPS will take this forward on two fronts:Staff will take written notes to detail disturbances.We will, on a regular basis, instruct for formal noise recording as previously undertaken to provide on-going record. | Staff continue to monitor, taking appropriate action as necessary.Acoustic survey completed; appropriate next steps are now being considered. |
| Regular communication with neighbours | Updates will be placed on website.Specific email address for neighbours to contact: HQEnquiries@prisons.gov.scot  | Please note change of contact email address to HQEnquiries@prisons.gov.scot  |

IMAGE 1



IMAGE 2



IMAGE 3

